# Wireless E 9-1-1 Technologies and Processes

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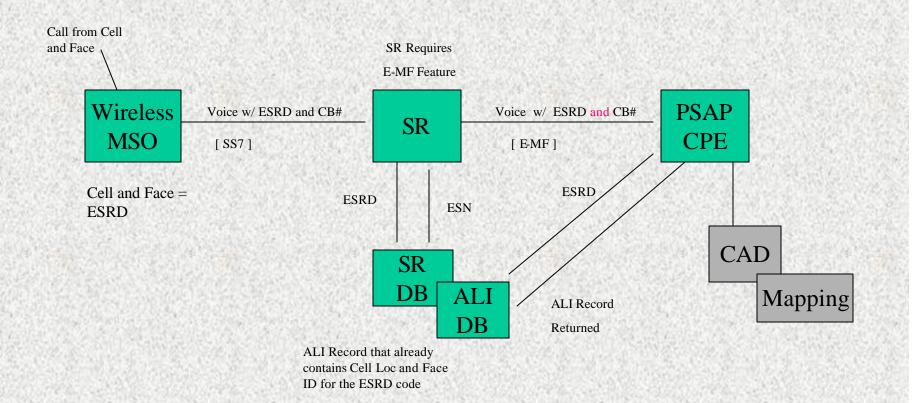
Technical Issues Director NENA



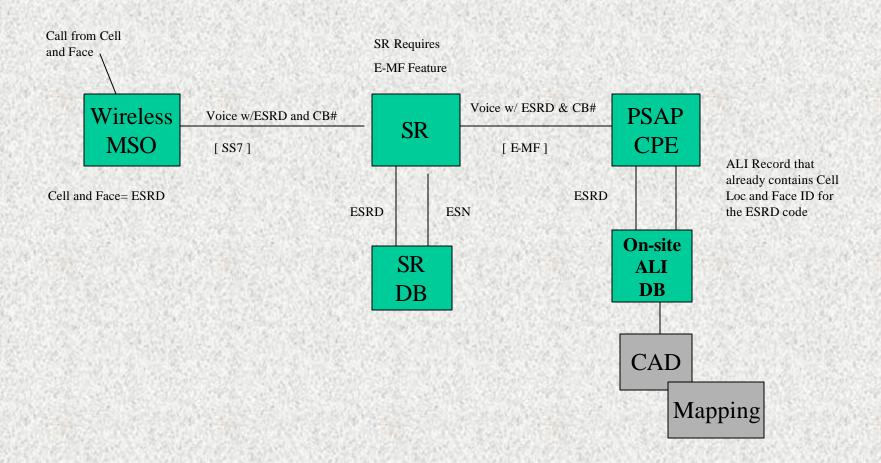


- There are three basic technical solutions:
  - NCAS (Non-Callpath Associated Signaling)
  - CAS (Callpath Associated Signaling)
  - Hybrid (CAS to SR, NCAS to PSAP)
- NCAS/SCP uses more individual components (no change at PSAP, unless on-site ALI is involved)
- CAS requires higher levels of signaling in the 9-1-1 network
- Hybrid' is in between (may be no change at PSAP)
- NCAS/SCP is seen by some as the `default' version, because the others require 9-1-1 system upgrades to be workable

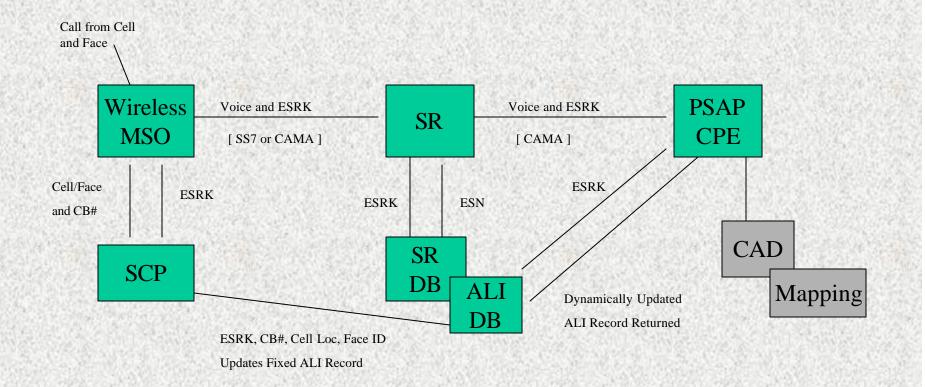
#### CAS



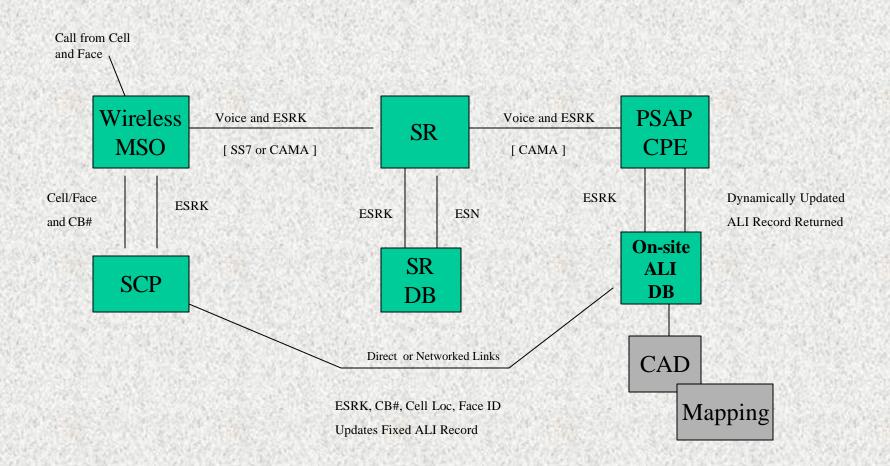
#### CAS with on-site/local ALI



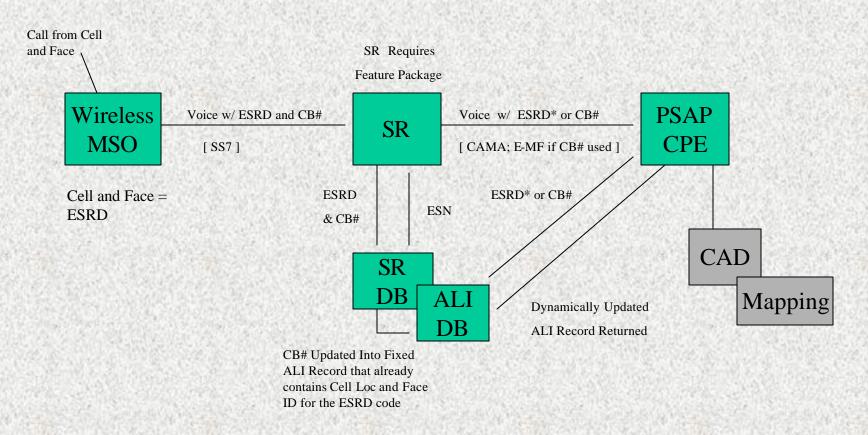
#### NCAS/SCP



#### NCAS/SCP with on-site/local ALI



## Hybrid



#### **ESRKs** and **ESRDs**

- ESRKs (Emergency Service Routing Key)
  - utilized in NCAS/SCP systems
  - a range of ESRK numbers are used to represent a set of towers/sectors associated with each calltaking PSAP's service territory
  - ESRKs within range are used in sequence as calls occur to allow unique ID per call
  - ESRKs are not tower or sector specific
  - specific tower location and sector info is dynamically updated per call
- ESRDs (Emergency Service Routing Digit)
  - utilized in Hybrid and CAS systems
  - one number per tower and sector
  - each call from a given tower and sector uses same ESRD
  - specific tower and sector info is held in fixed ALI record

#### 511 Numbers for ESRDs and ESRKs

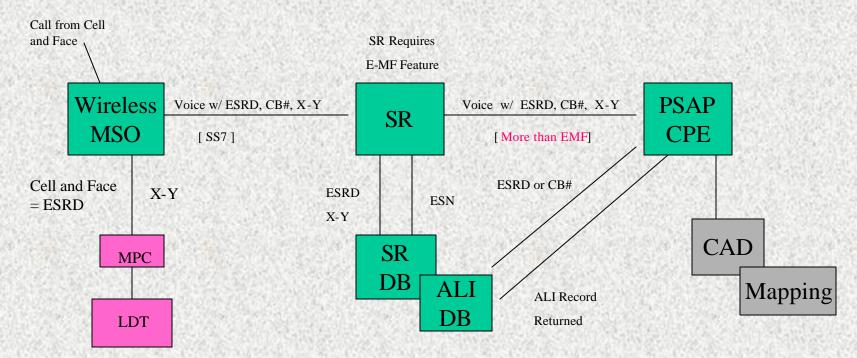
- Significant areas of the US are using 511 NXX numbers in the home NPAs of the Selective Routers for ESRKs and ESRDs
- Typically a 9-1-1 host telco administers for all users in a given area
- This <u>does not</u> conflict with the 511 service code now defined nationally for travel information
- Efforts underway to deal with two issues:
  - certain MSC types need changes to make these non-dialable
  - the national number plan needs to formally define these codes as reserved for wireless 9-1-1 service purposes

### **MSAG** and ALI Content

- Wireless MSAG records require a different structure for NCAS/SCP as compared to `Hybrid' and CAS approaches
- It is possible to utilize a common approach for ALI record field usage across all wireless methods
- This supports common screen layout across all PSAPs so that calltakers see same field usage for transferred calls
- Several states area attempting to define common field usage and display content. NENA has embarked on a national effort through the Tech and Operations Committee process, with the initial output planned for 1Q 2002.

## CAS - Wireless Phase II Solution?

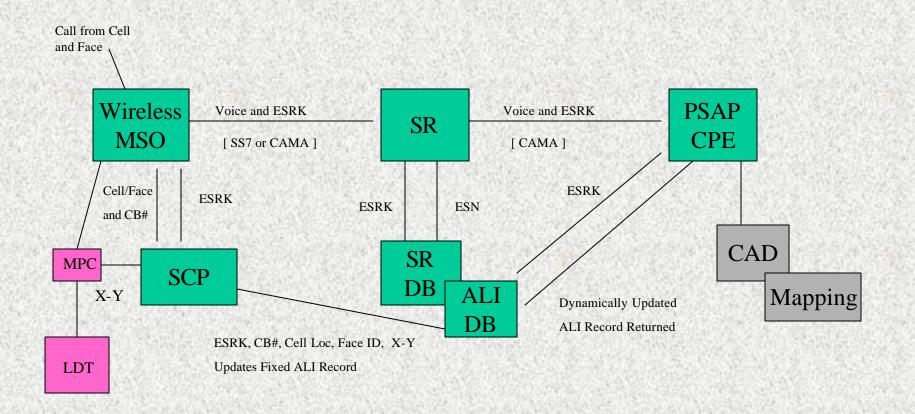
#### CAS



Location Detection System must be able to provide X-Y to MSC prior to 9-1-1 call origination by MSC ALI Record that already contains Cell Loc and Face ID for the ESRD code

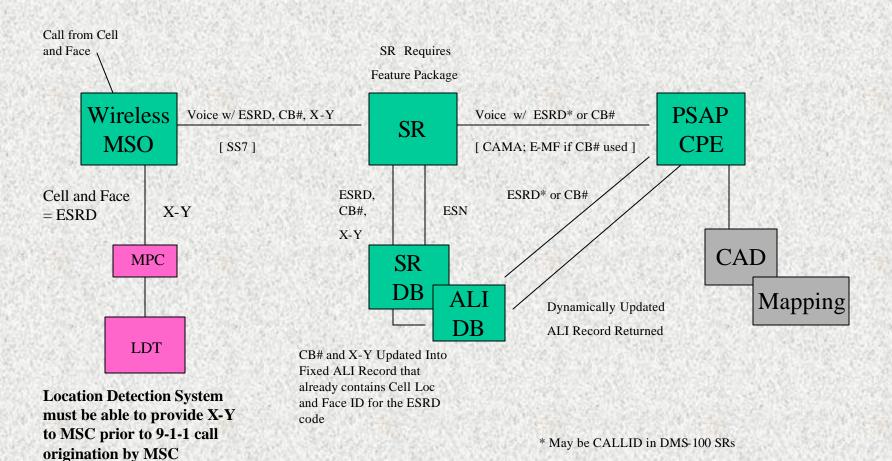
# NCAS Wireless Phase II Solution

#### NCAS/SCP



# Hybrid Wireless Phase II Solution

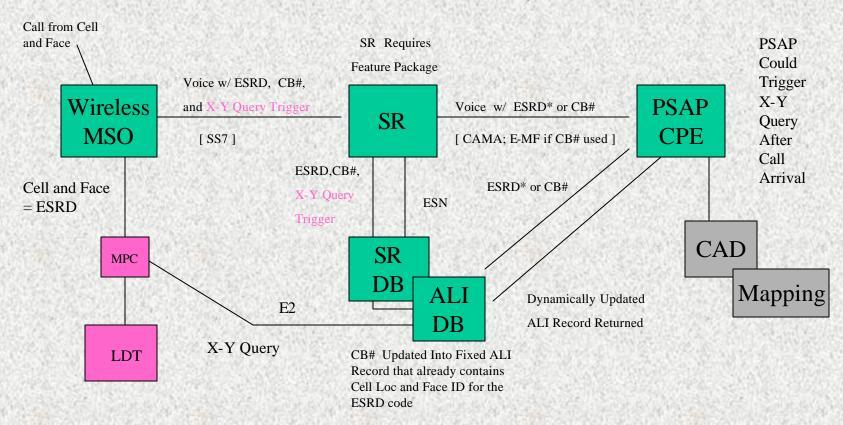
#### Hybrid



## Probable/Possible Hybrid Wireless Phase II Variations

### Hybrid

If X-Y not available prior to MSC forwarding call, X-Y could be queried from either ALI Server or PSAP CPE. Variations would require software in LDT, SR and ALI Server.



<sup>\*</sup> May be CALLID in DMS-100 SRs