



Wireless E9-1-1 Implementation Plan

**CPE, CAD and GIS Requirements
for Wireless E9-1-1**

January 24-25, 2002



CPE, CAD & GIS Requirements

What is CPE, CAD & GIS ?



What will be required for each ?

What do you need to do ?



Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



What is CPE, CAD & GIS

- **CPE**

- Typically referred to as 9-1-1 CPE
- Includes
 - 9-1-1 ANI/ALI Controller
 - ANI/ALI Display (IWS or other)
 - Numerous interfaces to other systems/applications



- **CAD**

- Computer Aided Dispatch
- Includes
 - Map, Mobile and RMS
 - Numerous Interfaces to other systems/applications



Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



What is CPE, CAD & GIS

- **GIS**

- Graphical Information System
- Typically includes
 - Map Data
 - Map Management Tools
 - Map Display



Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



What will be required ... CPE

- **ANI/ALI Controller**
 - 10/20 Digit ANI
 - Location Information
 - New ALI Database output/input
 - New CAD output
 - New Map output
 - New Call Detail Record output



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What will be required ... CPE

- **ANI/ALI Controller**

Ability to

- Support simultaneous solutions
 - CAS, NCAS and hybrids
- Support multiple LDT solutions
 - Handset or network based, or hybrids
- Interface with “New” network protocols
 - ISDN, IP Telephony, others?



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What will be required ... CPE

- Alternate data collection/reception methods
 - Non-traditional databases
 - Multiple databases
 - Automatic queries dependant upon call type
 - Trunk group, ANI or ID Digit
 - PSAP dependant selective look-up



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What will be required ... CPE

Call taker features



Ability to

- Differentiate the various numbers presented
- Manually query the LDT
- Manually query different databases
- See calls before they are answered
- Call back with ease



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What will be required ... CAD

- CAD Requirements
 - Ability to
 - Accept new ALI interface
 - Receive additional information from 9-1-1 CPE
 - Parse ALI information
 - Differentiate the various number presented

The image shows a screenshot of a Computer-Aided Dispatch (CAD) system interface. At the top, there is a menu bar with options like File, Police, and Fire. Below the menu, there are two main windows:

- Incident List:** This window displays a list of incidents with columns for ID, Agency, Date, Date time, Priority, and Location. One incident is highlighted in yellow.
- Resource List:** This window shows a list of resources with columns for Name, Agency, Type, Status, and Active response. Several resources are listed, each with a status indicator (e.g., Off-Duty, Training, On-Duty).



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What will be required ... GIS

- Map Data
 - Determine
 - If you need a map
 - Accuracy required
 - Who will maintain
 - Need for a base map
 - Remember – Garbage In ✎ Garbage Out



Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



What will be required ... GIS

- Map Management Tools

- Ability to
 - Modify existing data
 - Add additional information
 - Import additional information/layers
 - Import various formats of data
- Remember – Garbage In ☞ Garbage Out



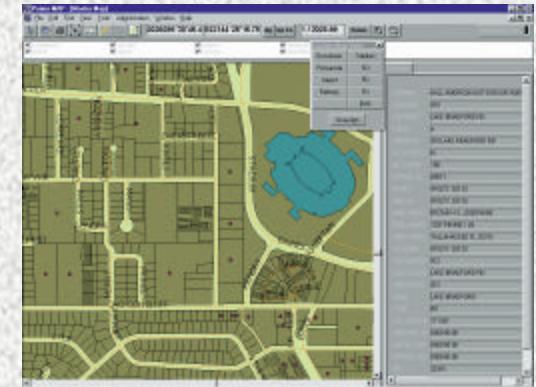
Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



What will be required ... GIS

- **Map Display**

- Interactive with 9-1-1 CPE
- Integrated with 9-1-1 display, IWS,
CAD or Stand alone
- Shared or separate screen
- Ability to support different GIS data formats
- Configurable to users needs



Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



What will be required ... GIS

- Map User Features

- Ability to

- See all PSAP's calls
 - See calls prior to answer
 - Access detailed call location information
 - Zoom and pan
 - Access multiple layers of information
 - Search for locations



Wireless E9-1-1 Implementation Plan – CPE, CAD & GIS Requirements



Finally ... what you must have

- Delivery of wireless location information
- Equipment that meets the requirements
- Funding



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Any Questions ?

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Thanks for your time ...



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