

STATE PERSPECTIVE

THE PERSON DIALING 911
DOESN'T CARE HOW THE
CALL GETS TO THE PSAP

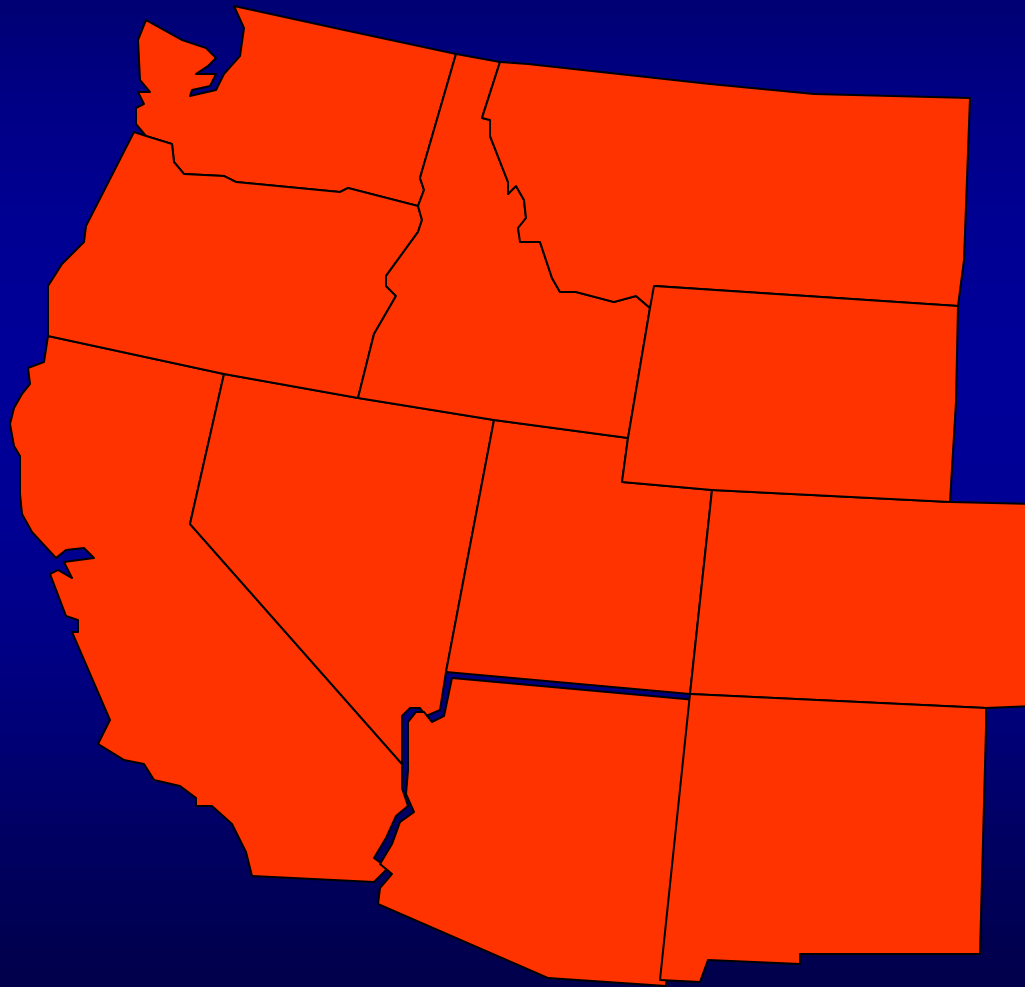
STATE PERSPECTIVE

- Wireless Carriers Do Not Understand E9-1-1
- Success In Wireless Is Measured In Customer Counts
- Wireless Is Very Competitive
- Carriers See No Reason To Do Phase I

STATE PERSPECTIVE

- Wireless Is Only One Current Problem
- Wireless Congestion Control A Big Issue
- Phase II Is Needed Now
- Access To Customer Information Is Essential
- Wireless Is Replacing Wireline

STATE STATUS



9-1-1
POLICE • MEDICAL • FIRE
EMERGENCY
NENA

9-1-1
CRITICAL
ISSUES
FORUM

STATE PERSPECTIVE

- Phase I Goes Easiest When Paid For
- Resources In Urban Areas Make It Easier
- It Can Be Done Anywhere, Persistence