

Telecommunicator

Emergency

Response

Taskforce

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October 2005

National NENA TERT Kickoff
Greensboro, NC



How we began....

September 2001:

- Representatives of six (6) PSAP's from across North Carolina met at the Coast Line Inn in Wilmington, North Carolina
 - Chuck Johnston - Durham 9-1-1
 - Sylvester White - Fayetteville City 9-1-1
 - Philip Penny - Raleigh-Wake 9-1-1
 - Jason Barbour - Johnston County 9-1-1
 - Wesley Reid - Greensboro Police / Fire Communications
 - Craig Whittington - Guilford County 9-1-1



How we began....

September 2001:

- As all six (6) at the first meeting were active NC NENA members, they agreed to take the idea to the incoming NC NENA President.
- These same six (6) also agreed that if NC NENA decided to not pursue the program they would all work together to at least be prepared to help each other in case of a disaster.



How we began....

September 2001:

- After the meeting, the original communications center representatives met with the incoming 2001 - 2002 NC NENA Executive Board.
- NC NENA Board Officers liked the idea and then met with the full NC NENA Board where they voted to adopt T.E.R.T. as an official NC NENA taskforce.

So why call it a "Taskforce"?

A "team" is traditionally defined as a "group made up of like personnel"

A "taskforce" is traditionally defined as a "group made up of individuals from differing disciplines"





Emergency Management

September 2002

NC NENA President signed a Memo of Understanding (MOU) with the North Carolina State Office of Emergency Management (OEM).

Emergency Management



- NC NENA / NC OEM MOU identified that...
 - ❖ NC NENA is the recognized "point of contact" for any and all request made to their office for assistance at or with any PSAP in North Carolina.
 - ❖ NC NENA given a "seat" in the NCOEM Emergency Operations Center (EOC)



Emergency Management

Disclaimer

The North Carolina NENA TERT program was not designed to be, nor has it ever claimed to be an "Emergency Management" operation.



Who is involved?

- NC NENA Board of Officers
- North Carolina NENA Chapter TERT Steering Committee (appointed by NC NENA President)
- North Carolina Office of Emergency Management
- NC APCO (1 member of steering committee / appointed by the NC APCO President)



Financial Assistance

- In early 2002 NC NENA Board created a small startup account
- In September 2002 NC APCO chapter presented NC NENA with a donation to support TERT.



Financial Assistance

- Beginning in October 2003 (and each year therein after) NC NENA has held golf tournament with a portion of the proceeds going to the TERT program.
- NC NENA has also looked at grants and other sources of funding for the TERT program.



TERT & NENA's ODC

- NC NENA was asked to participate in the 2005 national NENA Operations Development Committee (ODC) Critical issues forum in San Jose, CA
- At the meeting members of the NC NENA TERT program worked with other 9-1-1 and public safety personnel to draft a NENA "white paper" on mutual aid in and for PSAP's

How Texas TERT Program Began



- In June 2002 several Texas NENA members attended an educational session on the NC NENA TERT program at the Annual NENA Conference in Indianapolis, Indiana

How Texas TERT Program Began

- In November 2002 the Texas NENA Board of Directors voted to begin work to formally create a TERT program in Texas
- Then in August 2003, NC NENA sent three (3) of the original six (6) TERT creators to the Texas NENA state Conference to meet with the Texas NENA TERT program leadership and assist Texas NENA with their program

T-NENA TERT

Since September 2003 Texas NENA has been working on:

- Statewide database of PSAP's and equipment
 - So far T-NENA TERT has collected data on over 300 of the 600 PSAP's in Texas
 - Also to date some 200 plus PSAP's have signed up to provide personnel in the event of a mutual aid response for assistance

T-NENA Stumbling Blocks



- Since September 2003 Texas NENA has been working developing on Memorandum of Understand (MOU).
- To date the Texas Office of Emergency Management has declined to sign an MOU for TERT style mutual aid assistance with the Texas NENA Chapter.

October 2005

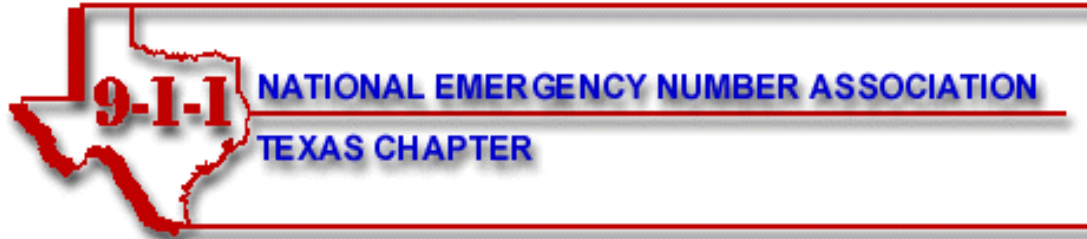
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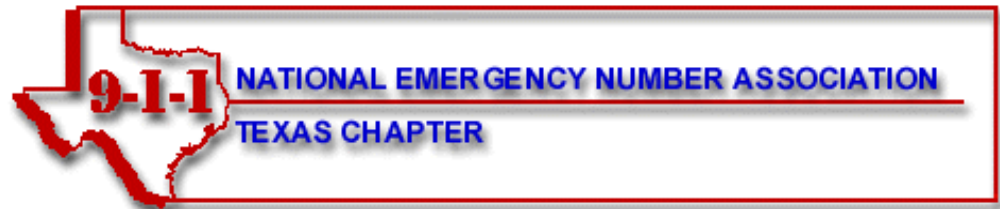
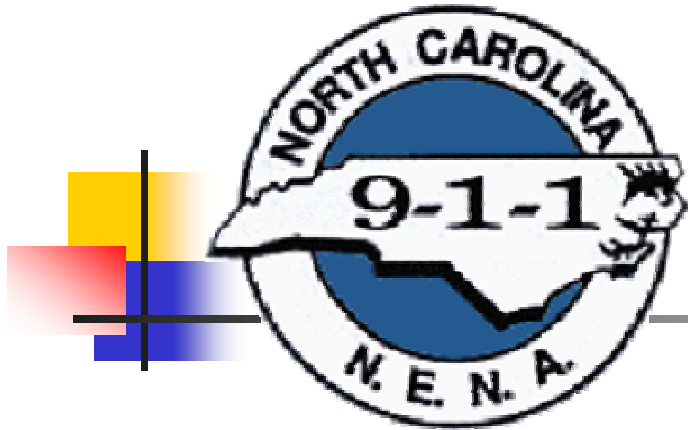
T-NENA TERT Deployment

- In September 2005, after hurricane Rita struck Texas, T-NENA received and made their first mutual deployment.
- The two (2) PSAP's who was asking for assistance were located on the Texas coast.

QUESTIONS?



T.E.R.T.



To find out more about both the North Carolina and Texas TERT programs click on the "T.E.R.T." websites at...

www.nena9-1-1.org/texas

www.nctert.org

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