#### FOR IMMEDIATE RELEASE

National Emergency
Number Association

(9-1-1
POLICE - MEDICAL - FIRE
EMERGENCY
NENA

Contact: Sonya Carius, (800) 332-3911

# 9-1-1 Examines Post September 11 Safety

## Association Conference to Address Serving the Public in Changing Times

COLUMBUS, Ohio (June 4, 2002)—America placed greater focus on safety and security after September 11, and 9-1-1 and public safety are part of this. The National Emergency Number Association (NENA) is gearing up for its Annual Conference, June 16-20, 2002. Motivated by the September tragedy, 9-1-1 and NENA are focusing more on safety and security. This conference will address topics regarding public safety following the September attacks.

### MEDIA ALERT

WHO: National Emergency Number Association (NENA)

WHAT: Annual Conference and 9-1-1 Trade Show WHEN: June 16-20, 2002; Daily 8 a.m. – 5 p.m.

WHERE: Indianapolis Convention Center, Indianapolis, IN

Press Room: 120; literature available.

CONTACT: Sonya Carius, 800-332-3911 x.2223, sonya@nena.org; Complimentary press passes

available.

### **HIGHLIGHTS:**

- **FEMA's Ronald Miller** will present how Homeland Security and FEMA will work to assist public safety. Miller is FEMA CIO/Assistant Director, Information Technology Services Directorate. Monday, June 17, 8 a.m. 10 a.m.
- **NHTSA Administrator Jeffrey Runge**: National Highway Traffic Safety Administration Administrator Dr. Jeffrey W. Runge is a nationally recognized physician expert in motor vehicle injury care and prevention. Dr. Runge will speak on the importance of the wireless E9-1-1 initiative and how it is important to NHTSA and the USDOT. Tuesday, June 18, 8 a.m. 9:30 a.m.
- **9-1-1 Resource Room**: Provides access to experts in wireless E9-1-1, Wireless Location Certification Program, legal and FCC related materials, 9-1-1 technical and operational standards. Information and research from the **NENA-USDOT Wireless Implementation Program** will be available. The program is a result of a USDOT grant to provide research and deliverables about wireless 9-1-1. Hours: June 17-19, 10 a.m. 4 p.m.
- **Annual 9-1-1 Heroes**. Alex, 8, and his sister Katie, 6, called 9-1-1 on a wireless phone in April, reporting they were on a boat in the Gulf of Mexico. Alex said his uncle had fallen overboard—the boat was drifting away. While on the line with 9-1-1 in Pasco County, Florida, the children were able to maneuver the boat back to the uncle and throw him a line, resulting in his rescue. The children will be honored Tuesday, June 18, 8 a.m. 9:30 a.m.

- National PSAP Registry Debut: This first-ever registry of 9-1-1 centers will give them and other approved stakeholders the ability to contact each other to solve emergency situations.
- **Education for 9-1-1**: 100+ sessions for 9-1-1 managers on topics that will help them help our communities.
- **Trade Show**: 100+ companies in the business of 9-1-1 showcase products and services. June 17-19, daily from 10 a.m. 4 p.m.

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NENA, a nonprofit educational foundation, fosters the development and implementation of 9-1-1 as a universal emergency number. NENA's 6,500 members manage America's 9-1-1 centers that answer and process 9-1-1 calls. NENA also develops recommended standards and protocol for 9-1-1 services. NENA's international headquarters is in Columbus, Ohio. Visit www.nena.org.