FOR IMMEDIATE RELEASE

National Emergency
Number Association

(9-1-1

NENA

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Goerke to Serve as Interim Executive Director

COLUMBUS, Ohio (March 11, 2002)— NENA President Sharon Counterman announced today the appointment of Jim Goerke to serve as the interim executive director of the National Emergency Number Association (NENA).

Mr. Goerke is the former executive director of the Texas Commission on State Emergency Communications, and currently serves as NENA's wireless implementation director. He will supervise the many activities in which the Association is involved, including the DOT wireless E9-1-1 initiative and the Report Card to the Nation project.

"Jim is an excellent leader who will maintain the focus on NENA's many projects while we seek a permanent executive director," said Mrs. Counterman. "This is both an exciting and challenging time for NENA, and it is important that we maintain our momentum as we move forward. The NENA Board has confidence in Jim and the NENA staff, and we appreciate their support as we move through this transition."

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A not-for-profit corporation, the National Emergency Number Association (NENA) is the only educational organization dedicated solely to the study, advancement and implementation of 9-1-1 as America's universal emergency number. With the participation of a wide variety of stakeholders and public safety entities, NENA has an individual membership of more than 7,500 public safety executives, and is organized into 48 chapters. The organization strives to provide an effective and accessible 9-1-1 service for North America, measuring its success in the lives saved by 9-1-1 each day. NENA also develops recommended operating standards and protocol for 9-1-1 services from its headquarters in Columbus, Ohio. Learn more at www.nena.org.