

MEDIA ALERT

National Emergency
Number Association



Contact: Sonya Carius, (800) 332-3911
Dr. Bill Munn, (817) 820-1180

9-1-1/Disaster Response Expert Available for Comment

COLUMBUS, Ohio (September 11, 2001)— In response to the tragedy affecting our Nation today, the National Emergency Number Association announces the availability of Dr. Bill Munn for interviews regarding the potential impact of such events on our Nation's 9-1-1 emergency call centers and networks.

"There is nothing of this scale to draw from, but it may be assumed that one impact on emergency response would be a tremendous spike in 9-1-1 calls from citizens calling for information or assurance, apart from reporting actual emergencies," said Munn.

"Of course, emergencies continue, and must be reported, so our concern is on the viability of the total telephone service network and it's ability to continue processing 9-1-1 calls and route them to the appropriate call center," Munn continued.

Dr. Munn is available for telephone and television interviews regarding the impact on 9-1-1 of disasters such as we are experiencing today. Call Dr. Munn directly at (817) 820-1180.

Dr. Munn is the Executive Director of the Tarrant County 9-1-1 District headquartered in Fort Worth, Texas, which provides 9-1-1 service to over 1.7 million persons in 46 different call centers in North Texas. He has received certification in emergency planning from FEMA, and has published articles on emergency preparation for 9-1-1 service and protecting 9-1-1 call centers from terrorism. He is also a Past President of the National Emergency Number Association and a certified Emergency Number Professional (ENP).

###

About NENA

A not-for-profit corporation, the National Emergency Number Association (NENA) is the only educational organization dedicated solely to the study, advancement and implementation of 9-1-1 as America's universal emergency number. With the participation of a wide variety of stakeholders and public safety entities, NENA has an individual membership of more than 7,000 public safety executives, and is organized into 48 chapters. The organization strives to provide an effective and accessible 9-1-1 service for North America, measuring its success in the lives saved by 9-1-1 each day. NENA also develops recommended operating standards and protocol for 9-1-1 services from its headquarters in Columbus, Ohio.