National Emergency Number Association
The Voice of 9-1-1™

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NENA Announces Availability of New Resource to Support FCC-Compliant 9-1-1 Interconnection

*9-1-1 System Reference Guide to serve as a single-source reference for
Public Safety Answering Point and 9-1-1 Selective Router administrative data*

ARLINGTON, VA. (November 18, 2005) –The National Emergency Number Association (NENA) today announced the release of a comprehensive, single source of record for Public Safety Answering Point (PSAP) and 9-1-1 Selective Router (9-1-1 SR) administrative data. The new "9-1-1 System Reference Guide" is a planning and communication resource to assist service providers, including VoIP Service Providers (VSPs) and VoIP Positioning Centers (VPCs), in supporting FCC-compliant 9-1-1 interconnection.

The 9-1-1 System Reference Guide is a real-time window into NENA's North American 9-1-1 Resource Database, previously known as the National PSAP Registry which was originally developed as a repository of contact information for PSAPs in the United States. The 9-1-1 System Reference Guide is an expansion of NENA's existing efforts and includes critical information to assist VSPs, VPCs, and others in providing an E9-1-1 solution. The information contained in the 9-1-1 System Reference Guide will assist providers in their efforts to plan and build their own in-house VoIP E9-1-1 call routing solution but will not be available for live 9-1-1 call delivery.

"Providing ways to better connect PSAPs and service providers with the resources they need to make 9-1-1 work is central to the mission of NENA, " said Robert Martin, NENA executive director. "As part of its core mission to be 'The Voice of 9-1-1,' NENA has consistently taken the lead in maintaining and making available a central list of PSAPs and contact information. We look forward to working with our members and partners to provide this essential data."

Specific data provided in the 9-1-1 System Reference Guide includes PSAP contact information such as PSAP name, contact name, county, city, state and phone; and 9-1-1 SR data such as SR name, type, operator, county, city and state, and which PSAPs it supports. The data is collected and maintained by NENA in partnership with Intrado Inc. (NASDAQ:TRDO), a global provider of integrated data and telecommunications solutions. The Reference Guide does not include data related to PSAPs opting out of the North American 9-1-1 Resource Database, specific 9-1-1 SR or PSAP address location information, telephone numbers related to live 9-1-1 call delivery or access for PSAP personnel with PSAP Registry login and password.

NENA will grant exclusive access to the 9-1-1 System Reference Guide to authorized service providers via a secure web portal on a subscription basis. For product details contact NENA headquarters at 800-332-3911, send email to 911rdb@nena.org, or visit www.nena.org/911rdb.

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About the National Emergency Number Association (NENA)
NENA is *The Voice of 9-1-1*™. Now celebrating its 25th year, NENA was established to promote implementation and awareness of 9-1-1 as North America's universal emergency number. NENA has grown to become the leading professional non-profit organization dedicated solely to 9-1-1 emergency communications issues. NENA serves its more than 7,000 members in 46 chapters across the U.S. and Canada through policy advocacy, establishment of technical and operational standards, certification programs and a broad spectrum of educational offerings.
Find out more at www.nena.org.