

RESOURCE ANALYSIS

Network Resources

- Central Offices
- Tandems
- External TELCO Network connectivity (trunking)
 - End Office to Tandem
 - Tandem to PSAP
 - Wireless networks
- Data Base

PSAP Equipment

- ANI/ALI Master Controller
- Workstations (CTI or conventional)
- Call processing equipment
 - CAD
 - Manual or Card driven

Infrastructure

- Internal Networks
 - Data
 - Voice
 - Local Area
 - Wide Area
 - Conventional ten digit lines
- Field Communications
 - Radio communications
 - Towers and transmitters
- Field Services
- Security
- Physical Plant
 - Generators
 - Facilities

Human Resources

- Staffing
- Education and Training
- Support

Administrative /Politics

- Budget/Funding
- Media
- Plan Justifications

Service Providers

- Public Utilities
- Maintenance and Repair
- Access and Transportation

Emergency Agencies

- Law Enforcement

Fire Service

EMS

Federal /Local Agencies

Non Government Organizations

NENA

APCO

RED Cross

Others